

# WARRANTY Certificate



RECASENS fabrics are manufactured following the most demanding quality standards, thus ensuring a high resistance and durability of the fabric.

All RECASENS fabrics have warranty period from the date of installation.

The warranty covers the abnormal deterioration, decay and loss of color of the fabrics subjected to normal atmospheric conditions and when correct maintenance has been systematically carried out. Within the period, RECASENS will replace free of charge the defective yardage or pay its cost. The warranty covers only the value of the fabric and specifically excludes any other elements of the awning (hardware, mechanisms, etc.), as well as the costs of producing and installing the awning.

The warranty does not cover any deterioration due to abuse, negligence, vandalism, burns of any kind, fires and natural disasters. In particular:

- The lack of maintenance of the fabric or its use of inappropriate products or instruments. In particular, NEVER use solvents or hard brushes or other scraping instruments that can damage the protective treatment of Recacril® fabrics.
- Environmental or phytosanitary pollution.
- Organic dirt produced by animals.
- Assembly defects or user maneuver errors.
- Placing objects on top of the fabric, or dropping objects on it.
- Unusual atmospheric conditions (rays, storms, etc.).

For products installed on or after April 20th, 2022, Recacril® (Solids&Textured, Classics and Fantasy) fabrics will have 12 years warranty. The sum covered shall depend to the number of years between the date of original installation and the appearance of the defect:

- Up to the 5th year, RECASENS will supply a fabric equivalent to 100 % of the value of the defective one.
- In the 6th year, RECASENS will supply 50% of the replacement fabric at no cost.

- In the 7th and 8th year, RECASENS will supply 30% of the replacement fabric at no cost.
- In the 9th and 10th year RECASENS will provide 10% of the replacement fabric at no cost.



In order to process the warranty, customer should have the original invoice. A registered letter with acknowledgment of receipt must be sent to RECASENS (Att. Customer Service Department). Then the fabric will remain at the disposal of RECASENS or the insurance company.

Replacement or refund of defective fabric does not imply the extension of the warranty of the replacement fabric.