

Care and cleaning of Recacril® fabrics

The high-tech finish Infinity Process provides Recacril® RECASENS fabrics with long-lasting protection against mold and mildew excellent water and oil repellency making Recacril® fabrics protect you from both sun and water for many years.

However the accumulation of dust air pollution particles organic materials fatty substances and dirt in general can damage this protection shortening the life of Recacril® fabrics which makes their removal necessary.

The most effective method to keep Recacril® fabrics in good condition is to clean the fabric once a month with a hose with little pressure thus preventing the accumulation and penetration of dirt on the canvas.

It is very important that after cleaning with water the canvas is allowed to dry completely before closing the awning.

If under any circumstance the wet awning had to be closed it should be opened again as soon as possible and allowed to dry completely. In times of heavy rain it is advisable to keep the awnings closed.

If this washing is carried out periodically with water in most environments it will only be necessary to do a more in depth cleaning process every 2 or 3 years.

Normal cleaning:

1. Brush the dirt with a very soft brush. NEVER brush with hard brushes since they damage the protective treatment of the fabric.
2. Spray the awning fabric with clean water. If a hose is used, avoid using high pressure.
3. Prepare a solution of neutral soap in warm water (no more than 40° C) and apply it on the fabric.
4. Rub with a soft brush allowing the solution to penetrate the fabric.
5. Rinse with plenty of clean water to remove all soap residue.
6. Let dry in the open air and do not roll up the awning until the fabric is completely dry.

If the stains persist, it will be necessary to perform a more intense cleaning following the following procedure:

Intensive cleaning:

1. Brush the dirt with a very soft brush. NEVER brush with hard brushes since they damage the fabric finish.
2. Prepare a solution with 10% household bleach, 20% neutral soap (solvent free) and 70% water.
3. Apply the solution on the fabric, allowing it to act for a maximum of 15-20 minutes.
4. Rinse with plenty of clean water to remove all soapy residue, since if residues of bleach remain in the fabric, with the combined action of the sun, they could end up damaging it.
5. Let dry in the open air and do not roll up the awning until the fabric is completely dry.
6. Repeat the above process if necessary.

To protect the environment, be sure to collect dirty water when using bleach, as it can be harmful to people, animals and plants.

WARRANTY Certificate



RECASENS fabrics are manufactured following the most demanding quality standards, thus ensuring a high resistance and durability of the fabric.

All RECASENS fabrics have warranty period from the date of installation.

The warranty covers the abnormal deterioration, decay and loss of color of the fabrics subjected to normal atmospheric conditions and when correct maintenance has been systematically carried out. Within the period, RECASENS will replace free of charge the defective yardage or pay its cost. The warranty covers only the value of the fabric and specifically excludes any other elements of the awning (hardware, mechanisms, etc.), as well as the costs of producing and installing the awning.

The warranty does not cover any deterioration due to abuse, negligence, vandalism, burns of any kind, fires and natural disasters. In particular:

- The lack of maintenance of the fabric or its use of inappropriate products or instruments. In particular, NEVER use solvents or hard brushes or other scraping instruments that can damage the protective treatment of Recacril® fabrics.
- Environmental or phytosanitary pollution.
- Organic dirt produced by animals.
- Assembly defects or user maneuver errors.
- Placing objects on top of the fabric, or dropping objects on it.
- Unusual atmospheric conditions (rays, storms, etc.).

For products installed on or after April 20th, 2022, Recacril® (Solids&Textured, Classics and Fantasy) fabrics will have 12 years warranty. The sum covered shall depend to the number of years between the date of original installation and the appearance of the defect:

- Up to the 5th year, RECASENS will supply a fabric equivalent to 100 % of the value of the defective one.
- In the 6th year, RECASENS will supply 50% of the replacement fabric at no cost.

- In the 7th and 8th year, RECASENS will supply 30% of the replacement fabric at no cost.
- In the 9th and 10th year RECASENS will provide 10% of the replacement fabric at no cost.
- In the 11th and 12th year, RECASENS will provide 5% of the replacement fabric at no cost.



In order to process the warranty, customer should have the original invoice. A registered letter with acknowledgment of receipt must be sent to RECASENS (Att. Customer Service Department). Then the fabric will remain at the disposal of RECASENS or the insurance company.

Replacement or refund of defective fabric does not imply the extension of the warranty of the replacement fabric.