

WARRANTY Certificate



Recwater

Recsystem®



RECASENS fabrics are manufactured following the most demanding quality standards, thus ensuring a high resistance and durability of the fabric.

All RECASENS fabrics have warranty period from the date of installation.

The warranty covers the abnormal deterioration, decay and loss of color of the fabrics subjected to normal atmospheric conditions and when correct maintenance has been systematically carried out. Within the period, RECASENS will replace free of charge the defective yardage or pay its cost. The warranty covers only the value of the fabric and specifically excludes any other elements of the awning (hardware, mechanisms, etc.), as well as the costs of producing and installing the awning.

The warranty does not cover any deterioration due to abuse, negligence, vandalism, burns of any kind, fires and natural disasters. In particular:

- The lack of maintenance of the fabric or its use of inappropriate products or instruments. In particular, NEVER use solvents or hard brushes or other scraping instruments that can damage the protective treatment of Recacril® fabrics.
- Environmental or phytosanitary pollution.
- Organic dirt produced by animals.
- Assembly defects or user maneuver errors.
- Placing objects on top of the fabric, or dropping objects on it.
- Unusual atmospheric conditions (rays, storms, etc.).

Recacril® Proof, Recwater, Recsystem® and Recacril® Estampados fabrics have 5 years warranty since the date of original installation. RECASENS will supply the 100 % of the value of the defective fabric, providing a new fabric free of charge or reimbursing its value.



In order to process the warranty, customer should have the original invoice. A registered letter with acknowledgment of receipt must be sent to RECASENS (Att. Customer Service Department). Then the fabric will remain at the disposal of RECASENS or the insurance company.

Replacement or refund of defective fabric does not imply the extension of the warranty of the replacement fabric.

Phone +34 93 200 27 00
info@recasens.com
www.recasens.com



RECASENS
BCN  1886

We're woven differently